

Key Fact Document

Seylan Liability Products

Seylan Harasara

Product/ Service	Financial and non-financial benefits including incentives & promotions	Fees, charges, commissions and interest	Procedure to be followed to obtain product/service	Major terms and conditions
Seylan Harasara	- Interest calculated on daily balance and credited monthly. - Pass book/statement/e-statement facility - Harasara Debit Card with merchant discounts - Mega Rewards – Refer www.seylan.lk 24/7 access to the account through Internet Banking/ Mobile Banking - Cash Deposits/ withdrawals /Fund transfers through island wide branch network/ ATMs/CDMs/CRMs - Assign the pension to Seylan Bank and be eligible for a “Utility Bill Payment” up to LKR 5,000.00 on an one-off basis for only one bill.	Please refer www.seylan.lk	- Completion of mandate. KYC Requirement (Know Your Customer) - National Identity Card (NIC) and in the absence of the NIC, Driving License/ Passport which carries the NIC number. - Proof of Address (If required)	- Sri Lankan citizens over 55 years of age - Initial Account opening Deposit - LKR 3,500/- - Average Balances less than LKR 2,000/- per month – charge of LKR 100/-

	- Free Annual Medical Rewards.Maintain a minimum monthly balance in the account from 01st January to 31st December and be eligible for medical rewards as follows. (Once a year) <table><tr><th>Min. Monthly Balance - LKR</th><th>Reward Value - LKR</th></tr><tr><td>50,000 – 99,999</td><td>1,000/-</td></tr><tr><td>100,000 – 199,999</td><td>1,500/-</td></tr><tr><td>200,000 – 299,999</td><td>2,000/-</td></tr><tr><td>300,000 – 499,999</td><td>3,000/-</td></tr><tr><td>500,000 – 999,999</td><td>5,000/-</td></tr><tr><td>1,000,000 – 1,999,999</td><td>7,500/-</td></tr><tr><td>2,000,000 & above</td><td>10,000/-</td></tr></table> - Government Pensioners eligible for Pension Loan upto LKR 5 Million (below 75 years of age)	Min. Monthly Balance - LKR	Reward Value - LKR	50,000 – 99,999	1,000/-	100,000 – 199,999	1,500/-	200,000 – 299,999	2,000/-	300,000 – 499,999	3,000/-	500,000 – 999,999	5,000/-	1,000,000 – 1,999,999	7,500/-	2,000,000 & above	10,000/-			
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Feedback & Complaints

Senior Manager

Customer Experience Management

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Seylan Towers

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